

October 2008



PEMBROKE TELEPHONE COMPANY

Volume 8 Issue 10

Monthly Newsletter For Customers & Employees

I Feel the Need for Speed!

Even before the movie Top Gun made this line so memorable, people looked for ways to make things faster and more exciting! No where is this more true than on the Internet. It doesn't matter if you have been surfing for years, are a newcomer just discovering Yahoo or are someone who has never been online before, the Internet is constantly changing. And with all this change, the big question keeps being - How fast can I get what I want when I want it? There are lots of terms you may hear - upload, download, bandwidth and such, but what it really comes down to is just speed!

Here are the basics. Internet speed is based on megabites per second, or Mbps. This is the number of data pieces that can be transported over the Internet in one second. Think of it like grains of sand flowing through an hourglass. A quarter teaspoon of sand has just a few dozen grains and will go through that hourglass before you have a chance to time it. A cup of sand has thousands of grains and will take several minutes to pass through the same space. Make that space bigger and the sand flows faster. Same way on the Internet. Say your daughter just emailed you a bunch of your grandchild's pictures. If you had PACCESS Ultra (our fastest speed), it might take just 15 seconds to download. If you were on dialup, it would take 10 minutes to get the same pictures.

You also hear a lot about the difference between PACCESS broadband and cable Internet access. While they are somewhat similar, the cable company uses a "pooled" system of delivery instead of direct Internet access. The cable company's "supply" of Internet access is distributed over their cable "pipeline." Think of it like your water service. There is one supply pipe coming into your house with water from the main. No matter how much you use, only a certain amount can get through that pipe at once, say six gallons per minute. So you are taking a shower using your six gallons per minute when your spouse decides to water the yard. Now you are only getting three gallons per minute because your spouse is using the other three gallons. Same way with cable Internet. If you and your neighbors are all online and part of the same supply pipeline, your access speed can slow to a trickle. With PACCESS broadband, you have a dedicated "pipeline" between you and Pembroke Telephone that only you use, so you always get the same amount.

Pembroke Telephone's PACCESS has speeds up to 10 Mbps, more than 50 percent faster than the cable company's main product on a good day. With PACCESS, your speed is constant and not affected by what your neighbors are doing. PACCESS packages begin at just \$39.99. If you are new to Pembroke Telephone or currently have only telephone service, you may be eligible for our Triple Play bundle that includes local telephone/unlimited long distance, PAC TV Choice and PACCESS Ultra (the fastest speed available!) all for just \$99 a month for three months. After that, you decide how to customize your bundle. You cannot beat the Triple Play for value. Call us at 653-4389 for more information today to get started on the Internet!

Dates & Details

Halloween
October 31, 2008
Official Trick or Treat
Hours from 6 until 8 pm

Employee Birthdays

Todd Purvis 10/6
Melanie Smith 10/10
Angela Reed 10/29

Contact Us!

Pembroke Telephone
Company, Inc.
185 E Bacon St.
PO Box 10
Pembroke, GA 31321
www.pemtelco.com

Business Office

Monday-Friday
8:30 am- 4:30 pm

Drive-thru Window

Monday-Friday
8:30 am- 5:30 pm
Closed Weekends
(912) 653-4389

Technical Support

Monday-Saturday
7:00 am - 10:00 pm
Sundays
8:00 am - 10:00 pm
(912) 653-4000



The 2008 Pembroke Pig Pickin'

Presenting Sponsor is the
Pembroke Telephone Company
Saturday, October 11, 2008
Fun, Food, Art, Crafts and More!

Halloween is derived from the Celtic "Samhain," a harvest festival dating to 2,000 years ago. It was later combined with the Christian celebration of the eve of All Saint's Day, or All-hallows Eve. Dressing in costumes, bonfires and parades all come from these centuries old traditions. For more information visit www.history.com.

Candied Apples for Halloween

10 Apples 1 1/2 c. Water
2 c. White Sugar 8 Drops Red Food Coloring
1 c. Light Corn Syrup

Lightly grease cookie sheet. Insert craft sticks into whole, stemmed apples. In a medium saucepan over medium-high heat, combine sugar, corn syrup and water. Heat to 300 degrees or until a small amount of syrup dropped into cold water forms hard, brittle threads. Remove from heat and stir in food coloring. Holding apples by its stick dip in syrup and remove, turn to coat evenly. Place on a cookie sheet to harden.

From Ivey's Circle of Friends Cookbook, recipe by Miranda Purvis

Be Careful of Online and Email Scams

While the Internet is a fun place, you need to be cautious when dealing with sites and people you do not know. If you receive an email that asks for personal or financial information, even if it appears to be from a trusted source like your bank or credit card company, do not send or submit any information without verifying the source. In general, financial institutions will not ask you for things like account numbers or your social security number through an email. Some email scammers will send emails that look like they are legitimately from your bank saying something like your account has been locked or there has been a security breach, and then they ask you to provide information or reset your passwords. This can cost you not only thousands of dollars, but also your credit rating through identity theft. If you receive one of these emails, call the institution and speak to their customer service representatives before you submit any information. Likewise, if you receive a solicitation from a charity by email, do not submit your credit card number to make a donation. While you can make donations through many charities' secure Web sites, make sure you know with whom you are dealing before you submit your information. Only submit credit card or bank information to trusted sources that use secure processing, like Pembroke Telephone's online account access. If you are not comfortable using an online system, contact the vendor for alternate means of providing information or paying your bill. This not only gives you peace of mind, but online security.

Digital TV is Coming!

As of October 1st, there are just 139 days remaining until the government-mandated transition to all digital television. Are you ready? If you already subscribe to PAC TV, you will have no interruption in your television services. If you are not, you may be in for a very rude awakening on February 17, 2009. If you use an analog signal, which is generally received through a rooftop antenna or "rabbit ears," you will no longer be able to receive television. Even if you use one of the government-subsidized converter boxes with your antenna, you will not be able to receive the new digital broadcasts if your antenna is not UHF enabled. PAC TV offers subscriptions from just \$10.99/month in a bundle. If you are 65 years of age or older, ask about our special Senior Bundle that can save you money and provide you with all the services you need.

PACCESS

**The Internet like
you've never seen it before.**

**Speeds up to 10Mbps.
Starting at \$39.99 a month.
No installation charges.***

*Terms and conditions of service apply and certain PACCESS services may not be available to all subscribers within Pembroke Telephone's service area.