

May 2009



# PEMBROKE TELEPHONE COMPANY

Volume 9 Issue 3

*A Newsletter For Customers & Employees*

## How Fast Do You Want to Go?



PACCESS from Pembroke Telephone has been on the forefront of technology since its inception two years ago. PACCESS enables subscribers to access the Internet through a state of the art network at speeds up to 10 Mbps. No other provider in North Bryan County has constant access speeds that fast.

Starting in May, Pembroke Telephone is making two changes that will significantly enhance our subscribers' Internet access. The first is the addition of PACCESS Extreme service that will provide Internet access speeds of up to 20 Mbps. Twice as fast as PACCESS Ultra, PACCESS Extreme will enable file downloads in seconds as

opposed to minutes or even hours at slower speeds. Only available to subscribers on our fiber network, PACCESS Extreme is the fastest Internet access not just in North Bryan County, but in eastern Georgia. Pembroke Telephone continues to expand its fiber network with a goal of 100 percent subscriber coverage in the coming years. If you are interested in subscribing or upgrading to PACCESS Extreme please contact Customer Service at 653-4389. The monthly rate for PACCESS Extreme is \$99.99 a month if you have telephone service from Pembroke Telephone. If you do not have service with us, the rate is \$129.99 a month; rates for businesses are higher.

In addition to PACCESS Extreme, the delivery rate for PACCESS Select is being increased, but the cost is remaining the same. Currently rated up to 3.0 Mbps, the delivery rate is being doubled to as fast as 6.0 Mbps! Twice the speed for the same price of \$49.99 a month for our telephone subscribers. At a time when prices are rising and services are declining, Pembroke Telephone is increasing the quality and level of services to our subscribers. If you are a standard PACCESS subscriber and want to upgrade from 1.5 Mbps service to PACCESS Select at four times faster, it is only an additional \$10 a month, with no charge to make the change. Give us a call today and make the upgrade so you can start enjoying the Internet the way it is meant to be!

## Businesses Enjoy PACCESS Changes Also!

In making changes to PACCESS services, local businesses will realize dramatically improved Internet access services from Pembroke Telephone. Currently only offering Internet access services of up to 6.0 Mbps for businesses, new PACCESS business service will be offered at up to 20 Mbps, depending on service location. These new offerings will increase the ability and efficiency to operate your business in this increasingly competitive environment. In addition to the highest speeds in eastern Georgia, Pembroke Telephone also offers complete network and computer support through PAC Pros, as well as the ability to tailor voice and data services to your very exacting needs. Pembroke Telephone builds services based on what you and your business need, in addition to considering investment and monthly costs. Pembroke Telephone is glad to meet with business owners and evaluate just how our communication services can enhance your business. Please give Angela Reed, our Business Customer Service representative a call today at 653-4389. And as always, remember that Pembroke Telephone supports all of its services with staff located right here in North Bryan County. There is never a need to talk to someone out of the area or wait on someone from Savannah when you need assistance now. We are here to help when you need it!

### Dates & Details

May 25, 2009  
Memorial Day  
Pembroke Telephone  
offices will be closed.

### Employee Birthdays

Whitney Whittington 5/7  
Stephanie Morrison 5/21  
Eric Anderson 5/27  
Noah Covington 5/28  
Steve Rogerson 6/7  
Josh Covington 6/21  
Reba Rackley 6/27

### Contact Us!

Pembroke Telephone  
Company, Inc.  
185 E Bacon St.  
PO Box 10  
Pembroke, GA 31321  
www.pemtelco.com

#### **Business Office**

Monday-Friday  
8:30 am- 4:30 pm

#### **Drive-thru Window**

Monday-Friday  
8:30 am- 5:30 pm

Closed Weekends  
(912) 653-4389

#### **Technical Support**

Monday-Saturday  
7:00 am - 10:00 pm

Sundays  
8:00 am - 10:00 pm  
(912) 653-4000

The first day of summer is June 20, 2009, unless you live in the Mountain or Pacific Time zones, when it falls on the 21st. It begins with the summer solstice as opposed to a specific day.

## Video on Demand is Coming ... to PACCESS!

You read it right! Video on demand service is coming to PACCESS, our state of the art Internet access service. Usually associated with regular television service, Internet-based video on demand service lets you enjoy watching first run movies, television programming and access to huge programming libraries on your television or computer. In a joint venture with California-based Roku, Pembroke Telephone PACCESS subscribers will be able to rent movies ONLINE from Netflix and Amazon on Demand. For as little as \$8.99 a month, Netflix subscribers can watch unlimited programming instantly on their televisions. There is no need to buy, rent or wait for a DVD to come in the mail. If you do not want to subscribe to a service, you can instantly watch programming through Amazon on Demand for as little as \$.99 for a movie or television program. Both services offer programming in true high definition if you have an HDTV. The cost of the Roku box needed to receive programming normally costs \$120 including shipping. PACCESS subscribers will be able to purchase the box at greatly discounted rates and, in some cases, get it FREE! If you are a new subscriber, all you will need to do is subscribe to PACCESS services, at access speeds of up to 20 Mbps and you will be eligible for a discount. Existing subscribers will also be eligible for similar discounts. We will be releasing more information about the Roku partnership in the next month. If you are interested in video on demand service, with HD, give us a call at 653-4389 for more details and pricing. We are taking reservations now and expect the service to be fully accessible to all Pembroke Telephone subscribers by early summer.

## Summer Storms Require Preparations

Coastal Georgia is a wonderful place during the summer, but the season also brings with it storms that can cause service outages, damage electronics and cause injuries to you and your family if you do not take some simple precautions. First of all, everyone should have a storm/hurricane kit at home, as well as a prepared disaster plan. You can visit [www.nhc.noaa.gov](http://www.nhc.noaa.gov) for some tips on planning ahead for a hurricane or other major storm. Some things you can do around the house to prepare are the addition of surge protectors on all your computers, televisions and other electronic equipment. You might want to consider a whole house protector. Check with your local electrician for more information. Make sure your flashlight batteries are fresh and you have some spares tucked away in case you need them. Check your storm radio. If you have a portable television you rely on for storm information during an outage, check to make sure it will work after June 12, the digital television transition date! Many battery and crank operated televisions will no longer work after that date. If a storm comes through our area, be careful of downed utility wires. NEVER touch one or attempt to move it. That can be deadly! Instead call the local utility company and let them know the location. Lastly, make sure you have one "old-fashioned" plug into the wall telephone. Cordless and cellular phones are great, but they rely on power from wall outlets. Telephones that plug directly into the phone outlet receive their power from the phone line. Having landline telephone service during a storm outage can save your or a family member's life. For more storm preparedness tips, contact Customer Service at 653-4389 or visit our Web site at [www.pemtelco.com](http://www.pemtelco.com).



- Save up to 33% over cable and satellite services\*
- More than 140 channels, including local channels
  - All digital channels at no additional charge
  - HBO, Cinemax and other movie channels

**Save even more by bundling your  
Internet, telephone and television services!**

 **PEMBROKE TELEPHONE**

Serving Northern Bryan County for more than a century

185 E. Bacon Street, Pembroke, GA 31321  
(912) 653-4389 • [www.pemtelco.com](http://www.pemtelco.com)

\*Savings based on separate item cost for non-subscribers. Other terms and restrictions may apply and prices subject to change without notice.

## Easy Chicken Pot Pie

- 2 c. Diced Chicken (Cooked)
- 4 Boiled Eggs (Chopped)
- 2 cans Mix Vegetables
- 2 cans Cream of Chicken Soup
- 1 can Chicken Broth
- 1 c. Sweet Milk
- 1 c. Mayonnaise
- 1 c. Self Rising Flour

Boil the chicken, let it cool, then de-bone the chicken; set aside.

Mix eggs, vegetables, cream of chicken, and broth together, and then toss in chicken. Place ingredients in a baking dish. In a bowl combine the milk, mayonnaise, and flour.

Pour over chicken mixture and bake for 30 minutes at 350 degrees.

*Recipe by Jenny Miller*